

Quality of service allegations: disposals by nature of allegation 2010-11

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Total quality of service allegations disposed of	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2007/08	51	63	47	103	148	25	197	59	693
2008/09	75	87	66	166	103	15	254	62	828
2009/10	62	90	70	285	142	41	228	63	981
2010/11	26	82	108	184	96	91	244	51	882

Policy and procedure allegations disposed of	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2007/08	12	33	9	46	32	7	43	8	190
2008/09	20	42	16	79	33	5	62	18	275
2009/10	16	30	7	142	61	12	61	15	344
2010/11	8	21	24	80	39	31	65	24	292

Service delivery allegations disposed of	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2007/08	34	18	27	37	48	11	119	47	341
2008/09	52	32	25	55	26	7	156	31	384
2009/10	38	40	37	67	26	23	137	35	403
2010/11	15	45	45	46	34	40	152	27	404

Service outcome allegations disposed of	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2007/08	5	12	11	20	68	7	35	4	162
2008/09	3	13	25	32	44	3	36	13	169
2009/10	8	20	26	76	55	6	30	13	234
2010/11	3	16	39	58	23	20	27	0	186