

[applicant's address]

PCCS/00109/11  
19 September 2011

Dear [applicant]

I refer to your complaints about Northern Constabulary and write to inform you of my decision in your case.

As indicated to you in a letter from my office dated 26 July 2011, the review of your case identified the following three complaints about Northern Constabulary:

- (1) You were not given the opportunity to read over and sign your statement;
- (2) Northern Constabulary did not approach Ms A as a witness; and
- (3) Northern Constabulary contacted you on an ex-directory telephone number regarding an illegally parked car which they mistakenly believed belonged to you.

On 28 May 2011 you met with Inspector B of Northern Constabulary who noted a statement which you subsequently signed. A copy of this statement is included within the files supplied to my office by Northern Constabulary. In the statement you advised that Northern Constabulary had offered an explanation to you regarding each of the above complaints and that you would be "satisfied" if these findings were confirmed in writing along with an apology.

Chief Inspector C subsequently sent you a letter dated 3 June 2011 which confirmed the findings of the investigation and contained an unqualified apology in respect of each complaint. The letter advised you that the officer involved in complaint (1) and the member of police staff involved in complaint (3) had both been given advice as a result of your complaints. Chief Inspector C also advised that Inspector B had offered to speak with your daughter regarding the circumstances which led to your complaint.

Northern Constabulary has therefore substantiated your complaints and issued you with an apology in respect of each, all in accordance with the desire you expressed in your signed statement. In these circumstances, I consider that Northern Constabulary dealt with your complaints in a reasonable manner.

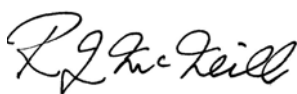
In your application to my office you claimed that Chief Inspector C had “distorted” the facts of your case in his letter. This would appear to relate to Chief Inspector C stating that you had contacted Northern Constabulary to report the assault on your daughter.

I note that, after you supplied my office with a completed application form, you received a further letter from Chief Inspector C dated 22 July 2011 in which he attempted to clarify the sequence of events as he understood them. In my view, Northern Constabulary has taken reasonable steps to rectify any inaccuracy in Chief Inspector C’s letter of 3 June 2011.

Please note that my involvement in your case is now at an end.

In line with normal procedures, a copy of this letter will be published, in fully anonymised form, on my office’s website. This will occur on 22 September 2011.

Yours sincerely

A handwritten signature in black ink, appearing to read 'J McNeill', written in a cursive style.

**JOHN MCNEILL**  
Commissioner