

[Applicant's name and address]

PCCS/00340/10

16 May 2011

Dear [Applicant]

I refer to your application to this office and write to provide you with my decision in your case.

You made the following complaints in your application:

- (1) that Strathclyde Police failed adequately to investigate an allegation of fraud; and
- (2) that response times to your communications were unreasonable.

Your complaints relate to the Will of your relative and allegations of irregularities in the administration of her estate by the Executor. Following investigation, Strathclyde Police determined that no crime had taken place.

Having reviewed all the information supplied to this office by you and Strathclyde Police, I am satisfied that both your complaints have been dealt with in a reasonable manner. The investigations into your allegations were reviewed in full by Strathclyde Police's Professional Standards Department and further enquiries were made to deal with questions that you felt remained unanswered. Three detailed responses have been provided by the head of the Professional Standards Department explaining the extent of the original investigation and the outcome of the complaints enquiry.

You have also received apologies and an explanation in relation to the delays experienced during the protracted investigation.

Having considered matters fully, I have nothing to add to what you have already been told by Strathclyde Police in connection with your complaints. I appreciate that my decision will be disappointing to you; however, I wish to assure you that it has been made following a careful examination of the facts of your case.

As explained to you in our letter dated 28 January 2011, this review will be published on my office's website. In accordance with my normal practice, it will be anonymised in order to protect the identities of the individuals involved (including yourself). This will occur on 19 May 2011.

Please note that my involvement in this complaint is now at an end.

Yours sincerely

John McNeill
Police Complaints Commissioner for Scotland