

# COMPLAINT ALLEGATIONS NUMBER OF COMPLAINTS THAT WERE UNSUBSTANTIATED



Total number of unsubstantiated complaint allegations*	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	99	22	97	162	353	40	893	115	1781
1997/98	131	31	65	165	282	32	882	110	1698
1998/99	92	36	51	172	290	69	786	105	1601
1999/00	96	27	44	185	390	77	792	121	1732
2000/01	125	17	49	239	444	69	834	116	1893
2001/02	118	49	133	159	555	65	1274	193	2546
2002/03	52	19	145	184	587	83	1334	190	2594
2003/04	141	22	117	328	410	130	1575	207	2930
2004/05	120	36	86	345	334	78	2159	203	3361
2005/06	83	36	108	248	191	121	1643	172	2602
2006/07	118	27	72	275	149	83	2060	116	2900
	Change in Definition								
2007/08	87	26	95	124	63	70	1818	64	2347
2008/09	173	73	163	248	195	103	2370	152	3477

Number of unsubstantiated complaints relating to assaults	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	53	12	42	49	172	27	518	65	938
1997/98	44	12	28	55	140	16	486	69	850
1998/99	41	13	31	48	116	31	446	69	795
1999/00	39	17	26	48	126	41	448	99	844
2000/01	51	13	30	71	146	25	444	67	847
2000/02	50	24	36	66	157	26	542	93	994
2002/03	15	13	51	51	167	26	573	112	1008
2003/04	58	9	61	62	107	47	586	131	1061
2004/05	45	19	51	86	95	24	897	65	1282
2005/06	31	16	46	44	71	35	649	77	969
2006/07	21	13	27	53	50	11	732	77	984
	Change in Definition								
2007/08	7	3	22	7	16	14	570	28	667
2008/09	20	21	23	13	26	10	663	83	859

Number of unsubstantiated complaints relating to excessive force	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	0	0	0	0	0	0	0	0	0
1997/98	0	0	0	0	0	0	0	0	0
1998/99	0	0	0	0	0	0	0	0	0
1999/00	0	0	0	0	0	0	0	0	0
2000/01	0	0	0	0	0	0	0	0	0
2000/02	0	0	0	0	0	0	0	0	0
2002/03	0	0	0	0	0	0	0	0	0
2003/04	0	0	0	0	0	0	0	0	0
2004/05	0	0	0	0	0	0	0	0	0
2005/06	0	0	0	0	0	0	0	0	0
2006/07	0	0	0	0	0	0	0	0	0
	Change in Definition								
2007/08	11	5	5	10	1	6	165	14	217
2008/09	18	7	16	22	7	4	293	9	376

Number of unsubstantiated complaints relating to incivility	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	19	1	5	12	47	4	83	7	178
1997/98	25	2	11	7	34	2	94	3	178
1998/99	7	5	2	19	26	6	84	6	155
1999/00	15	3	2	28	27	4	77	4	160
2000/01	14	2	0	24	26	5	77	3	151
2000/02	16	7	16	14	47	1	165	3	269
2002/03	9	1	19	21	44	10	168	6	278
2003/04	26	4	8	50	25	11	229	5	358
2004/05	13	5	4	60	17	3	313	7	422
2005/06	10	7	6	32	12	12	225	4	308
2006/07	17	3	5	51	9	7	299	3	394
	Change in Definition								
2007/08	15	6	9	25	3	1	336	2	397
2008/09	31	9	18	66	15	11	362	5	517

Number of unsubstantiated complaints relating to neglect of duty	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	5	0	12	30	43	2	40	7	139
1997/98	15	1	8	27	26	0	34	6	117
1998/99	8	0	0	21	33	3	24	5	94
1999/00	10	0	5	33	48	6	21	4	127
2000/01	13	0	5	40	56	10	42	7	173
2000/02	3	1	22	12	95	9	69	17	228
2002/03	5	0	18	31	96	13	49	14	226
2003/04	10	0	7	38	83	17	71	13	239
2004/05	12	3	3	38	67	13	82	10	228
2005/06	5	0	13	33	30	14	55	10	160
2006/07	6	0	6	36	28	17	59	6	158
	Change in Definition								
2007/08	8	3	12	21	13	7	52	6	122
2008/09	12	10	24	32	39	12	97	5	231

Number of unsubstantiated complaints relating to irregularity of procedure	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	3	4	3	14	44	2	100	6	176
1997/98	8	5	0	23	49	3	104	3	195
1998/99	3	6	6	14	57	2	98	5	191
1999/00	4	1	2	11	77	2	92	3	192
2000/01	2	0	2	27	66	3	121	2	223
2000/02	4	1	22	16	50	1	245	5	344
2002/03	3	0	29	22	35	11	209	6	315
2003/04	10	0	19	41	42	4	218	1	335
2004/05	10	2	16	43	31	5	262	0	369
2005/06	8	1	15	41	4	14	171	0	254
2006/07	16	3	10	39	5	10	243	1	327
	Change in Definition								
2007/08	15	2	34	17	3	7	203	2	283
2008/09	37	7	31	43	29	17	374	0	538

Number of unsubstantiated complaints relating to oppressive conduct or harassment	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	7	3	20	35	3	1	32	10	111
1997/98	16	2	8	42	6	3	26	13	116
1998/99	8	6	2	40	27	9	23	8	123
1999/00	8	2	1	40	64	3	31	5	154
2000/01	15	1	6	44	57	5	21	14	163
2000/02	7	10	21	19	125	5	43	25	255
2002/03	8	3	13	32	153	5	64	17	295
2003/04	7	2	9	73	87	10	73	5	266
2004/05	8	1	3	68	82	9	94	18	283
2005/06	2	8	9	74	53	11	89	16	262
2006/07	6	4	7	67	34	13	87	0	218
	Change in Definition								
2007/08	3	5	4	24	17	12	79	2	146
2008/09	17	10	13	37	37	12	95	3	224

Number of unsubstantiated complaints relating to traffic irregularity	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	1	0	0	1	1	0	0	0	3
1997/98	1	0	0	0	0	0	2	0	3
1998/99	1	1	0	3	0	2	2	0	9
1999/00	1	0	0	2	3	5	6	0	17
2000/01	3	0	0	3	2	1	1	3	13
2000/02	1	0	1	2	4	1	4	1	14
2002/03	1	0	1	2	9	2	30	4	49
2003/04	5	4	0	13	11	2	11	6	52
2004/05	4	0	1	10	10	1	4	1	31
2005/06	3	1	1	7	1	3	12	1	29
2006/07	4	0	0	12	0	2	9	2	29
	Change in Definition								
2007/08	2	0	0	5	1	1	14	2	25
2008/09	4	3	5	7	1	1	41	8	70

Number of unsubstantiated complaints relating to unlawful or unnecessary arrest	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	3	2	6	13	9	0	83	10	126
1997/98	7	1	0	3	2	6	87	10	116
1998/99	6	0	2	11	1	9	83	1	113
1999/00	5	0	1	9	1	10	70	2	98
2000/01	6	0	0	2	2	8	56	6	80
2000/02	5	0	7	7	3	7	80	14	123
2002/03	1	0	9	6	2	4	91	5	118
2003/04	3	0	4	5	1	8	106	3	130
2004/05	3	3	1	15	0	6	131	1	160
2005/06	0	2	4	2	0	7	102	6	123
2006/07	5	0	5	6	0	5	108	1	130
	Change in Definition								
2007/08	3	1	0	6	3	5	88	5	111
2008/09	4	0	4	8	2	4	89	13	124

Number of unsubstantiated complaints relating to racial or discriminatory behaviour	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	0	0	1	2	6	0	2	0	11
1997/98	0	0	1	2	2	0	5	0	10
1998/99	0	0	0	1	2	0	4	0	7
1999/00	0	0	3	2	4	3	3	0	15
2000/01	0	0	2	4	8	0	10	3	27
2000/02	1	0	2	2	7	1	10	3	26
2002/03	2	1	1	0	8	2	12	0	26
2003/04	6	1	4	14	3	2	24	3	57
2004/05	5	0	0	8	2	0	18	3	36
2005/06	3	0	3	2	0	2	25	5	40
2006/07	2	2	2	0	2	1	14	1	24
	Change in Definition								
2007/08	2	0	2	2	1	4	21	0	32
2008/09	3	1	5	5	3	2	30	4	53

Number of unsubstantiated complaints relating to corrupt practice	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	1	0	0	3	0	0	0	0	4
1997/98	2	1	1	2	1	2	0	0	9
1998/99	3	2	2	6	3	0	1	0	17
1999/00	3	1	2	4	6	0	0	0	16
2000/01	7	0	2	5	4	0	3	0	21
2000/02	10	1	2	5	2	1	20	0	41
2002/03	1	0	0	10	12	0	7	2	32
2003/04	8	0	1	24	13	11	2	0	59
2004/05	4	1	0	9	5	3	1	2	25
2005/06	10	0	4	1	1	7	2	0	25
2006/07	25	0	2	5	4	0	5	1	42
	Change in Definition								
2007/08	7	0	3	3	0	0	17	0	30
2008/09	3	1	6	2	0	6	41	0	59

Number of unsubstantiated complaints relating to other crime	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	5	0	5	2	27	4	30	8	81
1997/98	9	5	5	4	19	0	41	5	88
1998/99	11	3	6	6	22	7	18	10	83
1999/00	7	1	2	6	33	3	35	2	89
2000/01	14	1	2	10	75	9	46	8	165
2000/02	18	5	4	14	51	12	65	22	191
2002/03	5	1	2	5	58	10	63	18	162
2003/04	7	2	2	8	34	13	108	37	211
2004/05	12	1	4	8	24	6	133	90	278
2005/06	9	1	5	12	17	11	92	51	198
2006/07	16	0	6	6	14	14	178	23	257
	Change in Definition								
2007/08	8	0	4	3	0	8	149	1	173
2008/09	14	2	16	6	24	16	207	22	307

Number of other unsubstantiated complaints	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
1996/97	2	0	3	1	1	0	5	2	14
1997/98	4	2	3	0	3	0	3	1	16
1998/99	4	0	0	3	3	0	3	1	14
1999/00	4	2	0	2	1	0	9	2	20
2000/01	0	0	0	9	2	3	13	3	30
2000/02	3	0	0	2	14	1	31	10	61
2002/03	2	0	2	4	3	0	68	6	85
2003/04	1	0	2	0	4	5	147	3	162
2004/05	4	1	3	0	1	8	224	6	247
2005/06	2	0	2	0	2	5	221	2	234
2006/07	0	2	2	0	3	3	326	1	337
	Change in Definition								
2007/08	6	1	0	1	5	5	124	2	144
2008/09	10	2	2	7	12	8	78	0	119