

# COMPLAINT CASES RECEIVED BY STAFF TYPE – ON DUTY



Total number of complaint allegations disposed during the year	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2002/03	209	38	241	516	1024	168	1897	394	4481
2003/04	205	85	252	464	526	145	2140	394	4226
2004/05	146	85	218	367	658	216	2072	320	4173
2005/06	176	83	169	348	572	181	2320	340	4210
2006/07	220	86	140	567	665	220	2463	390	4777
	Change in Definition								
2007/08	234	124	302	479	771	214	3143	326	5593
2008/09	285	149	366	890	1076	284	3683	445	7178

Total number of complaint allegations received relating to police officers	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2002/03	199	37	237	485	1003	165	1764	386	4276
2003/04	201	84	247	452	497	143	1994	386	4004
2004/05	136	80	213	349	635	209	1918	301	3841
2005/06	166	73	164	322	539	175	2103	321	3863
2006/07	188	78	137	504	614	184	2293	363	4361
	Change in Definition								
2007/08	206	110	286	440	727	186	2920	299	5174
2008/09	269	131	335	823	991	259	2969	408	6185

Total number of complaint allegations received relating to police support staff	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2002/03	9	1	4	29	18	1	117	6	179
2003/04	3	1	1	12	27	2	126	7	194
2004/05	7	2	3	10	22	7	126	17	285
2005/06	9	9	4	20	32	3	192	16	306
2006/07	17	8	2	62	49	6	143	19	332
	Change in Definition								
2007/08	23	9	16	36	42	9	176	21	332
2008/09	15	16	24	57	81	12	285	22	512

Total number of complaint allegations received relating to Special constables	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2002/03	1	0	0	2	3	2	16	2	26
2003/04	1	0	4	0	2	0	20	1	28
2004/05	3	3	2	8	1	0	28	2	47
2005/06	1	1	1	6	1	3	25	3	41
2006/07	3	0	1	1	2	4	26	8	45
	Change in Definition								
2007/08	5	5	0	3	2	3	44	6	68
2008/09	1	2	7	10	4	0	28	15	67



Total number of complaint allegations received relating where the status of police staff member was unknown	Central Scotland Police	Dumfries and Galloway Constabulary	Fife Constabulary	Grampian Police	Lothian and Borders Police	Northern Constabulary	Strathclyde Police	Tayside Police	Scotland
2002/03	0	0	0	0	0	0	0	0	0
2003/04	0	0	0	0	0	0	0	0	0
2004/05	0	0	0	0	0	0	0	0	0
2005/06	0	0	0	0	0	0	0	0	0
2006/07	12	0	0	0	0	26	0	0	38
	Change in Definition								
2007/08	0	0	0	0	0	16	0	0	16
2008/09	0	0	0	0	0	13	401	0	414